



December 14, 2010

Purchasing Manager

Dear Customer,

We are contacting you, in writing, to notify you of a product availability issue.

Product Description: **BENZOIC ACID POWDER, SUITABLE FOR USE AS EXCIPIENT EMPROVE EXP PH
EUR, BP, USP, E 210**

Item No: **1.00130 (all product sizes)**

We have been informed by Merck KGaA that the supply of Benzoic Acid will cease as the current source of raw material no longer meets quality requirements.

Limited stock remains on hand at EMD Chemicals and is available for purchase.

Merck KGaA continues to look for a new source of raw material. An update will be issued as soon as a new qualified material source is identified.

Our sincere apologies for any inconvenience this may cause you. We remain committed to providing you with the highest quality products and service.

Thank you for your continued support of EMD Chemicals' products.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Schoellkopff". The signature is written in a cursive, flowing style.

Joe Schoellkopff
Quality Assurance Manager
Email: joe.schoellkopff@emdchemicals.com