



April 20, 2009

Purchasing Manager

Dear Customer,

We are contacting you, in writing, to notify you of a product change.

Product Description: **Benzoic Acid Powder, EMPROVE® Ph Eur, BP, USP, E210**

Item No: **1.00130 all product sizes**

We wish to inform you that after intensive market searches, Merck KGaA has found a new source of supply to meet the required quality of this material. This new supplier produces Benzoic Acid using the same synthetic process. Lots higher than K39727330 will be from the new supplier. There will be no specification or packaging changes.

Material from this new source will be available in about 2 – 3 months.

Please contact our customer service department if you need further assistance to qualify this change. Please contact your EMD sales representative if you need evaluation samples.

Our sincere apologies for any inconvenience this may cause you. We remain committed to providing you with the highest quality products and service.

Thank you for your continued support of EMD Chemicals' products.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Schoellkopf". The signature is written in a cursive, flowing style.

Quality Assurance Manager

Email: joe.schoellkopf@emdchemicals.com

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